## Notice of References Cited Application/Control No. 10/643,532 Examiner JUSTIN M. PATS Applicant(s)/Patent Under Reexamination LINDSAY-SCOTT ET AL. Art Unit Page 1 of 1

## U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	Α	US-2007/0129953	06-2007	Cunningham et al.	705/001
*	В	US-7,136,792	11-2006	Balz et al.	703/6
*	С	US-6,990,437	01-2006	Abu El Ata, Nabil A.	703/2
	D	US-			
	Е	US-			
	F	US-			
	G	US-			
	Ι	US-			
	-	US-			
	٦	US-			
	K	US-			
	┙	US-			
	М	US-			

## FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	0					
	Р					
	Ø					
	R					
	Ø					
	Т					

## **NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)			
	U	Gjendem, B2E Business to Enterprise, PRICEWATERHOUSECOOPERS, Jan. 22, 2001, pg. 1–38			
	\ \	Kettinger and Teng, Aligning BPR to Strategy: a Framework for Analysis, Long Range Planning, Vol. 31, No. 1, 1998, pg. 93–107			
	w	Kettinger and Teng, Business Process Change; A Study of Methodologies, Techniques, and Tools, MIS Quarterly, Vol. 21, No. 1, March 1997, pg. 55–80			
	х				

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).) Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.